



SSR MEMORIAL TRUSTS'
SSR COLLEGE OF ARTS, COMMERCE AND SCIENCE
 (AFFILIATED TO SAVITRIBAI PHULE PUNE UNIVERSITY)
 SAYLI ROAD, SILVASSA, UT OF DADRA AND NAGAR HAVELI-396230



Feedback Report 2021-22

The institute wants to provide students with the greatest atmosphere and learning experience possible in order to motivate them to work as hard as they can to attain academic success.

The evaluation, creation, and improvement of the calibre of this learning experience are greatly influenced by the participation of the students, instructors, parents, and alumni. The institution uses feedback from students, professors, parents, and alumni to assess how its service policies are working and make any improvements.

The importance of include students in the process of ensuring the quality of higher education has been highlighted by the Feedback Process. In order to fully engage students, they must participate actively in the teaching and learning process rather than simply being passive recipients of it.

For the academic year 2021-2022, all feedback from stakeholders was gathered and examined as shown in the following tables.

1. Student feedback

a) Student Feedback about Teaching and Curriculum:

The responses received from the respondents are presented in following table for the year 2021-22

Table

SN	Questions	Opinions					Total	Average
		Excellent	Very Good	Good	Average	Poor		
1	Completion of Syllabus in Specified Time.	71	75	92	23	14	275	2.60
2	Punctuality & Regularity of the teachers in engaging classes.	76	87	72	30	10	275	2.69
3	Preparedness of the teachers for the classes.	87	89	79	16	4	275	2.87
4	Encouragement from teachers for discussion & participation during teaching learning process.	86	78	84	19	8	275	2.78
5	Cordial attitude of the teachers towards the students.	76	91	78	20	10	275	2.74
6	Use of ICT Tools (power point presentations, web-resources, etc.) by the teachers during teaching.	92	81	65	26	11	275	2.79
7	Availability & Accessibility of the teachers after class timings.	82	71	93	21	8	275	2.72
8	Continuous evaluation by the teachers as per schedule during the course.	75	79	88	23	10	275	2.68
9	Maintenance of Student attendance on regular basis	97	86	73	14	5	275	2.93
10	Guidance from teachers for the development of personality skills of the students	74	72	91	24	14	275	2.61
11	The evaluation process is fair and unbiased.	72	84	93	18	8	275	2.71
12	Overall Impression	86	76	85	20	8	275	2.77
	Total Responses	974	969	993	254	110	3300	2.74

Report: The average performance was found ranging from good to excellent in terms of score. But in few it was noticed average. Scope for improvement in terms of score was noticed in few parameters as the score can be improved for excellent grade. 96 % students were happy with the teaching and curriculum.

b) Student Feedback about Infrastructure:

The responses received from the respondents are presented in following table for the year 2021-22

Table

SN	Questions	Opinions					Total	Average
		Excellent	Very Good	Good	Average	Poor		
1	Cleanliness and Ambiance in College Campus	52	24	17	1	1	95	3.32
2	Security Arrangement in the College Campus	43	29	16	6	1	95	3.13
3	Library Facility	31	34	22	2	6	95	2.86
4	Internet Facility (Wi-Fi)	16	17	28	14	20	95	1.95
5	Grievance and redressal cell for helping students	28	27	26	8	6	95	2.66
6	Canteen Facility	33	29	19	9	5	95	2.8
7	Sports Facility	36	22	23	8	6	95	2.78
8	Medical Facility	28	27	25	8	7	95	2.64
9	Facilities for disable students	26	23	32	9	5	95	2.59
10	Separate Common rooms for girls and boys	34	23	23	11	4	95	2.76
11	Overall Impression about college.	36	29	23	6	1	95	2.98
	Total Responses	363	284	254	82	62	1045	2.77

Report:

The average performance was found ranging from good to excellent in terms of score. But in few it was noticed average. Scope for improvement in terms of score was noticed in few parameters as the score can be improved for excellent grade. 95 % students were happy with the infrastructure facility.

c) Student Feedback about teaching faculty:

The responses received from the respondents are presented in following table for the year 2021-22

SN	Questions	Opinions					Total	Average
		Excellent	Very Good	Good	Average	Poor		
1	Knowledge of subjects	101	143	142	24	0	410	2.78
2	Motivation and encouragement	126	177	126	37	9	475	2.79
3	Effectiveness of speech/communication skills	155	168	126	20	1	470	2.97
4	Control over students	170	165	162	47	26	570	2.71
5	Confidence in teaching	131	149	132	20	3	435	2.89
6	Regularity for lectures	131	137	137	50	20	475	2.65
7	Interaction or involvement with students for subjects	128	133	162	27	5	455	2.77
8	Rateiness and skills in solving problems asked by students	121	152	157	37	8	475	2.72
9	Interaction and involvement with students other than subject	165	161	128	25	1	480	2.97
	Total Responses	1228	1385	1272	287	73	4245	2.80

Report:

In terms of score, the average performance was shown to range from satisfactory to exceptional. As the score may be raised for an exceptional grade, there is room for improvement in a few aspects.

2. Teachers Feedback

The responses receive from the teacher are presented in the following table

Table

SN	Questions	Opinions					Total	Average
		Excellent	Very Good	Good	Average	Poor		
1	Units in syllabus are relevant to the course.	28	9	6	1	1	45	3.38
2	Syllabus is need based.	27	7	8	3	0	45	3.29
3	Aims and objective of the syllabus are well defined and clear to the teachers and students	27	11	4	3	0	45	3.38
4	Course content is followed by corresponding reference materials	28	8	5	4	0	45	3.33
5	Sufficient number of prescribed books are available in the Library	19	14	7	3	2	45	3.00
6	The course/syllabus has good balance between theory and applications.	26	9	8	1	1	45	3.29
7	The course/syllabus increased my knowledge and perspective in the subject area.	32	5	7	1	0	45	3.51
8	Teacher has the freedom to adopt new techniques and strategies of teaching.	32	5	5	3	0	45	3.47
9	The curriculum insures student participation in learning process	27	12	5	1	0	45	3.44
10	The curriculum create social awareness among the students	25	11	9	0	0	45	3.36
11	The curriculum has been updated in terms of demand	27	9	7	2	0	45	3.36
12	The curriculum is sufficient to cover the programme/course outcomes	27	8	7	3	0	45	3.31
	Total Responses	325	108	78	25	4	540	3.34

Report:

About 98% of teacher had opinion that objective of the syllabus was appropriate and explained clearly. The most of the teachers had strongly agreed for syllabus content, 98% were happy with the facility provided in library and infrastructure.

3. Parent feedback

We have designed general feedback form for the parents which include three parameters about the curriculum designed by university. The feedback from parents is given in the following tables. We collected feedback from parents through Parents-Teacher Meet.

Table

SN	Questions	Opinions					Total	Average
		Excellent	Very Good	Good	Average	Below average		
1	College admission process.	32	26	33	7	6	104	2.68
2	Discipline in College.	37	31	23	9	4	104	2.85
3	Quality of education.	38	26	29	9	2	104	2.86
4	Examination System	32	26	35	9	2	104	2.74
5	Extra Curricular Activities	26	22	33	11	12	104	2.38
6	Campus atmosphere (Clean and green campus).	64	18	14	8	0	104	3.33
7	Sports Facilities	30	27	23	9	15	104	2.46
8	Laboratory Facilities	33	14	37	9	11	104	2.47
9	Computer/Internet/Wi-Fi Facility	18	26	24	17	19	104	2.07
10	Library Facility	36	28	30	8	2	104	2.85
11	Hostel Facility	25	14	50	10	5	104	2.42
	Total Responses	371	258	331	106	78	1144	2.65

Report: From the above table more than 91% parents strongly agreed that the curriculum of the university was well designed and proper focus is given on the infrastructure, library and academic discipline. The overall feedback from the parents shows that parents were well satisfied with the facilities and efforts taken by the institute.

4. Alumni feedback

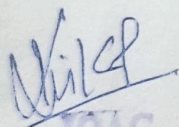
Our alumni feedback is valuable for us as it provides inputs regarding improvement in facilities. We appeal our alumni to provide their sincere feedback to us through prescribed forms, emails and during alumni meet on the infrastructure, library and teaching faculty of the college. Based on the comments of the alumni, the analysis is carried out as follows:

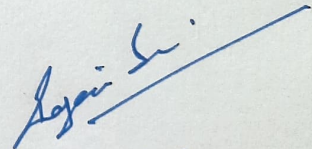
The responses received from the respondents are presented in the following table

Table

SN	Questions	Opinions					Total	Average
		Excellent	Very Good	Good	Average	Poor		
1	SSR Campus Environment	54	18	6	0	0	78	3.62
2	Extra Curricular Activities in SSR	30	29	15	4	0	78	3.09
3	Teaching Standards in SSR	38	26	10	4	0	78	3.26
4	Laboratory Facilities in SSR	21	31	21	3	2	78	2.85
5	How do you grade the Student Amenities in SSR.	27	27	19	5	0	78	2.97
6	Assessment and Examination System in SSR.	23	36	16	3	0	78	3.01
7	How would you grade SSR?	35	31	10	2	0	78	3.27
8	How would you regard the teachers?	44	21	10	3	0	78	3.36
9	Your observation about Public Perception of Institution	30	24	18	5	1	78	2.99
Total Responses		302	243	125	29	3	702	3.16

Report:-The feedback report shows that 83% alumni feel that the Infrastructure facilities provided by the College were good and require no change. 83% alumni feel that the Extra-Curricular and Curricular activities provided by the College were good and require no change and 91% alumni are happy with the teaching staff.


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